



**Entry- Level Responder Service Plans**

Site Name \_\_\_\_\_  
 Customer / Co. Name \_\_\_\_\_  
 Service Address \_\_\_\_\_  
 City, State - ZIP \_\_\_\_\_

Phone \_\_\_\_\_  
 Fax \_\_\_\_\_  
 E-mail \_\_\_\_\_  
 Cell \_\_\_\_\_

Select One	Service Plans	Rated Downstream Speed	Rated Upstream Speed	Term	Monthly Recurring Charges
<input type="checkbox"/>	<b>Basic Responder w/ 1 VoIP line</b> With 1 <sup>st</sup> available number	1024 Kbps (Upgradable to 3 Mbps)	128 Kbps (Upgradable to 1 Mbps)	12 mos.	\$149.99
<input type="checkbox"/>	<b>Basic Responder w/ 1 VoIP line</b> With requested telephone number	1024 Kbps (Upgradable to 3 Mbps)	128 Kbps (Upgradable to 1 Mbps)	12 mos.	\$149.99
NOTE*Can be upgraded to Responder Step Up service - shared 3 Mbps X 1 Mbps for \$149.99/day					
<input type="checkbox"/>	<b>Classic Responder w/1 VoIP line</b> With 1st available number	1500 Kbps (Upgradable to 3 Mbps)	200 Kbps (Upgradable to 1 Mbps)	12 mos.	\$219.99
<input type="checkbox"/>	<b>Classic Responder w/1 VoIP line</b> With requested telephone number	1500 Kbps (Upgradable to 3 Mbps)	200 Kbps (Upgradable to 1 Mbps)	12 mos.	\$219.99
Note* Can be upgraded to Responder Step Up service - shared 3 Mbps X 1 Mbps for \$149.99/day					
<b>NOTE *All New Internet Service Activations Require a Provisioning/commissioning/network operations installation support charge of \$99.00</b>					
If a specific number is requested, you must provide a Verified USPS address for the requested VoIP number above to be a local call to/from:					
Local address for Phone Number:					
Note: Address above MUST be verified using the USPS database: <a href="http://zip4.usps.com/zip4/welcome.jsp">http://zip4.usps.com/zip4/welcome.jsp</a> - unverified addresses will be rejected.					
<b>NOTE ** All service plans with the ability to be increased by customer require a credit card on file for Step Up service billing</b>					

This service is designed to provide access to the public internet, primarily for web browsing and email. Certain applications like non-Mobilsat VoIP, teleconferencing, and streaming media are designed to use a constant amount of bandwidth, and as a result consume more network resources than normal Internet access. By purchasing a minimum CIR (Committed Information Rate) in addition to the standard bandwidth, you will insure the highest quality when using these applications.

Please Select Fixed or Mobile  Mobile  Fixed - Fixed Location City: \_\_\_\_\_ or Long / Lat : \_\_\_\_\_

Satellite Modem Type  Evolution X3  Evolution X5  Other \_\_\_\_\_

Modem Serial Number: \_\_\_\_\_ Length of Coaxial Cable (meters): \_\_\_\_\_

Antenna Size (meters): \_\_\_\_\_ Antenna Model: \_\_\_\_\_

Antenna Serial Number: \_\_\_\_\_ BUC Manufacturer: \_\_\_\_\_

LNB Manufacturer: \_\_\_\_\_ BUC Wattage: \_\_\_\_\_

LNB Model Number: \_\_\_\_\_ BUC Model Number: \_\_\_\_\_

LNB Serial Number: \_\_\_\_\_ BUC Serial Number: \_\_\_\_\_

Public IP addresses required?  0 Included  1 Public IP address \$20/mo.  5 Public IP addresses - \$100/mo.

Customer-provided VoIP appliance Manufacturer: \_\_\_\_\_ Model: \_\_\_\_\_

**Terms:**

- Please accept my non-cancelable order for 2-way satellite Internet services listed above. This service agreement is for a 12 month minimum period that automatically renews for an additional 12 month term at the conclusion of the current term unless cancelled in writing with a 30 day notice. I understand that there is an early termination fee equal to the Dollar amount of the monthly service plan the service was initiated on, multiplied by the number of whole or partial months remaining in the then current 12 month term.
- I understand that this order is non-cancelable, and that any deposits or advance payments made are non-refundable.
- I have reviewed the service specifications and information on the Internet website at <http://www.mobilsat.com> prior to placing this order.
- I have reviewed, and agree to be bound by, the Mobilsat ISP Subscriber Agreement located on the Mobil Satellite Technologies website at <http://www.mobilsat.com>
- This agreement is made in Chesapeake, VA. Exclusive venue for any action brought by any party shall lie in Chesapeake, VA. Customer agrees that default will occur if customer does not make any payment when due. Upon default customer agrees to pay immediately all amounts due for services, all late fees, interest on any outstanding balance at 1.5 percent per month, and all costs and attorneys fees associated with collecting past due amounts. If service is discontinued for non-payment, there is a \$50 service restoration charge.

**Payment Information:**  
 I authorize Mobilsat to charge my credit card for the amounts listed on this Customer Order Form, including the first 3 months Internet service (paid quarterly) for initial quarterly billing, and then again in 60 days and then every 90 days thereafter for recurring quarterly billing, and all future Internet service fees due under this agreement. I have reviewed the product and service specifications and information regarding this product and/or service at <http://www.mobilsat.com>, and I have reviewed and agree to be bound by the Mobil Satellite Technologies Subscriber Agreement located on the Mobil Satellite Technologies website at ([www.mobilsat.com](http://www.mobilsat.com)). I am authorizing billing for Bandwidth services and am making a term commitment (terms listed above) to the service; and I understand that a cancellation fee will be charged for early termination. The cancellation fee will be equal to the Dollar amount of the monthly service plan your service was initiated on, multiplied by the number of whole or partial months remaining in the initial 12 month term. If this order is being placed by a business, I certify that the business listed as Customer above is an existing legal entity and that I am authorized to sign this contract and make a term commitment on behalf of this entity.

Credit Card Number: \_\_\_\_\_ Card Type: \_\_\_\_\_ Credit Card CV Code: \_\_\_\_\_

Credit Card Expiration Date: \_\_\_\_\_ Billing Address of Credit Card: \_\_\_\_\_

Signature of Card Holder: \_\_\_\_\_ Date: \_\_\_\_\_  
Cardholder Sign Here Print Name

Signature of Subscriber: \_\_\_\_\_ Date: \_\_\_\_\_  
Subscriber Sign Here Print Name

Mobil Satellite Technologies Sales Engineer \_\_\_\_\_