Mobil Satellite Technologies

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iDirect Freedom Service Plans

Site Name _____ Phone _____
Customer / Co. Name _____ Fax _____
Service Address _____ E-mail _____
City, State - ZIP _____ Cell _____

	Service Plans	Rated Downstream Speed	Rated Upstream Speed	Term	VoIP	Monthly Recurring Charges
☐	Freedom Plus	1024 Kbps	128 Kbps	12 mos.	No	$129.99
☐	FreedomPlus w/VoIP	1024 Kbps	128 Kbps	12 mos.	1 Line	$169.99
☐	Freedom Pro	1500 Kbps	200 Kbps	12 mos.	No	$219.99
☐	Freedom Pro w/VoIP	1500 Kbps	200 Kbps	12 mos.	1 Line	$259.99

VoIP telephone numbers will be assigned randomly from a pool of immediately available USA North American numbers unless specified below. VoIP numbers can be requested that are guaranteed to be a local call from any USPS verified delivery address.

☐ Yes, I want a VoIP number that is local to this verified USPS address:

Note: Address above MUST be verified using the USPS database: http://zip4.usps.com/zip4/welcome.jsp - unverified addresses will be rejected.

NOTE *All New Internet Service Activations Require a Provisioning/commissioning/network operations installation support charge of $99.00

NOTE There is a $50 activation setup charge for all VoIP lines. Toll-free and/or specific local numbers are available and require a $100 activation setup charge. Local and/or toll-free numbers take up to 3-4 weeks to provision.**

The service is designed to provide access to the public internet, primarily for web browsing and email. Certain applications like VoIP, teleconferencing, and streaming media are designed to use a constant amount of bandwidth, and as a result consume more network resources than normal Internet access. By purchasing a minimum CIR (Committed Information Rate) in addition to the standard bandwidth, you will insure the highest quality when using these applications.

The VoIP service plans above include CIR, so you will not need to purchase any CIR to use VoIP on these Freedom VoIP plans. Use of any additional VoIP lines or any of these other applications without CIR is a violation of the Terms of Service, and will result in suspension of service and/or additional charges.

Please Select Fixed or Mobile ☐ **Mobile** ☐ **Fixed - Fixed Location City:** _____ **or Long / Lat :** _____

Satellite Modem Type ☐ **Evolution X3** ☐ **Evolution X5** ☐ **Other** _____

Modem Serial Number:	_____	**Length of Coaxial Cable (meters):**	_____
Antenna Size (meters):	_____	**Antenna Model:**	_____
Antenna Serial Number:	_____	**BUC Manufacturer:**	_____
LNB Manufacturer:	_____	**BUC Wattage:**	_____
LNB Model Number:	_____	**BUC Model Number:**	_____
LNB Serial Number:	_____	**BUC Serial Number:**	_____

Public IP addresses required? **0 Included** ☐ **1 Public IP address $20/mo.** ☐ **5 Public IP addresses - $100/mo.**

Customer-provided VoIP appliance Manufacturer: _____ **Model:** _____

Terms:

1. Please accept my non-cancelable order for 2-way satellite Internet services listed above. This service agreement is for a 12 month minimum period that automatically renews for an additional 12 month term at the conclusion of the current term unless cancelled in writing with a 30 day notice. I understand that there is an early termination fee equal to the Dollar amount of the monthly service plan the service was initiated on, multiplied by the number of whole or partial months remaining in the then current 12 month term.
2. I understand that this order is non-cancelable, and that any deposits or advance payments made are non–refundable.
3. I have reviewed the service specifications and information on the Internet website at http://www.mobilsat.com prior to placing this order.
4. I have reviewed, and agree to be bound by, the Mobilsat ISP Subscriber Agreement located on the Mobil Satellite Technologies website at http://www.mobilsat.com
5. This agreement is made in Chesapeake, VA. Exclusive venue for any action brought by any party shall lie in Chesapeake, VA. Customer agrees that default will occur if customer does not make any payment when due. Upon default customer agrees to pay immediately all amounts due for services, all late fees, interest on any outstanding balance at 1.5 percent per month, and all costs and attorneys fees associated with collecting past due amounts. If service is discontinued for non-payment, there is a $50 service restoration charge.

Payment Information:

I authorize Mobilsat to charge my credit card for the amounts listed on this Customer Order Form, including the first 3 months Internet service (paid quarterly) for initial quarterly billing, and then again in 60 days and then every 90 days thereafter for recurring quarterly billing, and all future Internet service fees due under this agreement. I have reviewed the product and service specifications and information regarding this product and/or service at http://www.mobilsat.com, and I have reviewed and agree to be bound by the Mobil Satellite Technologies Subscriber Agreement located on the Mobil Satellite Technologies website at (www.mobilsat.com). I am authorizing billing for Bandwidth services and am making a term commitment (terms listed above) to the service; and I understand that a cancellation fees will be charged for early termination. The cancellation fee will be equal to the Dollar amount of the monthly service plan your service was initiated on, multiplied by the number of whole or partial months remaining in the initial 12 month term. If this order is being placed by a business, I certify that the business listed as Customer above is an existing legal entity and that I am authorized to sign this contract and make a term commitment on behalf of this entity.

Credit Card Number: _____ **Card Type:** _____ **Credit Card CV Code:** _____

Credit Card Expiration Date: _____ **Billing Address of Credit Card:** _____

Signature of Card Holder: _____ _____ **Date:** _____
Cardholder Sign Here Print Name

Signature of Subscriber: _____ _____ **Date:** _____
Subscriber Sign Here Print Name

Mobil Satellite Technologies Sales Engineer _____