



Site Name \_\_\_\_\_  
 Customer / Co. Name \_\_\_\_\_  
 Service Address \_\_\_\_\_  
 City, State - ZIP \_\_\_\_\_

Phone \_\_\_\_\_  
 Fax \_\_\_\_\_  
 E-mail \_\_\_\_\_  
 Cell \_\_\_\_\_

**Mobile 10 Day Plans-Public Safety Organizations Only – Use at any time during the month.**

	<u>Service Plans</u>	<u>Maximum Download</u>	<u>Maximum Upload</u>	<u>Minimum Antenna Size (meters)</u>	<u>Term</u>	<u>Monthly Recurring &amp; Daily Charges</u>
<input type="checkbox"/>	10-Day 2Mb	2 Mb	768 Kbps	.84	24 mos.	\$255/mo - \$55 each addl. day
<input type="checkbox"/>	10-Day 3Mb	3 Mb	1 Mb	1	24 mos.	\$275/mo - \$59 each addl. day
<input type="checkbox"/>	10-Day 5Mb	5 Mb	2Mb	1.2	24 mos.	\$385/mo - \$69 each addl. day
<input type="checkbox"/>	10-Day 3Mb-CIR	3 Mb with 400 Kbps CIR	1 Mb with 400 Kbps CIR	1	24 mos.	\$1,299/mo - \$579 each addl. day
<input type="checkbox"/>	10-Day 5Mb-CIR	5 Mb with 400 Kbps CIR	2Mb with 400 Kbps CIR	1.2	24 mos.	\$1,599/mo - \$579 each addl. day
<input type="checkbox"/>	10-Day VoIP Phone - 14 Kbps x 14 Kbps CIR Included -Includes 10 calendar days + 1000 minutes (16.6 hours)					\$84.95/mo

**NOTE – All 10 day Plans have a one-time \$99 Commissioning Fee, which will be charged on this initial order**  
 A calendar day begin at 12:00 Midnight GMT. For network management and billing purposes, a day of Daily Usage begins and continues for 24 hours anytime that the remote antenna is deployed and joins our network. If the satellite modem becomes active in the network at any time, it is considered to be in use.  
**Additional Mobile 10 Day Services**  
 10-Day VoIP Phone \_\_\_\_\_ 20 Kbps x 20 Kbps CIR Included \_\_\_\_\_ Includes 10 calendar days + 1000 minutes (16.6 hours)  
 VoIP telephone numbers will be assigned randomly from a pool of immediately available USA North American numbers unless specified below. VoIP numbers can be requested that are guaranteed to be a local call from any USPS verified delivery address.  
 Yes, I want a VoIP number that is local to this verified USPS address:  
 Note: Address above MUST be verified using the USPS database: <http://zip4.usps.com/zip4/welcome.jsp> -unverified addresses will be rejected  
**NOTE\*\* There is a One-Time Setup Charge of \$50 for any service plan that includes VoIP service. Toll-free numbers are available and require a \$100 Activation setup charge. Local and/or toll-free numbers take up to 3-4 weeks to provision.**  
 NOTE\* CIR (committed information rate) is a dedicated "unshared" channel.  
 NOTE\* The 10-Day 2 Mb, 10-Day 3 Mb, and 10-Day 5 Mb plans do not allow video streaming.  
 NOTE\* The 10-Day 3 Mb-CIR and 10-Day 5 Mb-CIR plans include 400 x 400 Kbps CIR Duplex guaranteed speeds for VOIP, Video, Etc.  
 NOTE\* The 10-Day VoIP Plan includes 20 x 20 Kbps CIR and 1000 minutes. Additional minutes billed at \$0.04 cents.

**Applications & CIR CIR = \$5/per Kbps**

<u>Application</u>	<u>CIR Required</u>
Mobilsat VoIP	G729 VoIP Calls - 10 Kbps
Vonage	100 Kbps+CIR
Videoconferencing	Determined by application
Streaming	Determined by application

The service is designed to provide access to the public internet, primarily for web browsing and email. Certain applications like VoIP, teleconferencing, and streaming media are designed to use a constant amount of bandwidth, and as a result consume more network resources than normal Internet access. By purchasing a minimum (Committed Information Rate) in addition to the standard bandwidth, you will insure the highest quality when using these applications. Use of these applications without is a violation of the Terms of Service, and will result in additional charges.

**Remote Location Info**       Mobile       Fixed

Please Select Fixed or Mobile      Fixed Location City: \_\_\_\_\_

**Remote Hardware Info**      Fixed Location Long / Lat : \_\_\_\_\_

Satellite Modem Type       Evolution X5       Other \_\_\_\_\_

Modem Serial Number: \_\_\_\_\_ Length of Coaxial Cable (meters): \_\_\_\_\_

Antenna Size (meters): \_\_\_\_\_ Antenna Model: \_\_\_\_\_

Antenna Serial Number: \_\_\_\_\_ BUC Manufacturer: \_\_\_\_\_

LNB Manufacturer: \_\_\_\_\_ BUC Wattage: \_\_\_\_\_

LNB Model Number: \_\_\_\_\_ BUC Model Number: \_\_\_\_\_

LNB Serial Number: \_\_\_\_\_ BUC Serial Number: \_\_\_\_\_

Public IP addresses required?       0 Included       1 Public IP address \$20/mo.       5 Public IP addresses - \$100/mo.

**Terms:**  
 1. Please accept my non-cancelable order for 2-way satellite Internet services listed above. This service agreement is for a 24 month minimum period that automatically renews for an additional 12 month term at the conclusion of the current term unless cancelled in writing with a 30 day notice. I understand that there is an early termination fee equal to the Dollar amount of the monthly service plan the service was initiated on, multiplied by the number of whole or partial months remaining in the then current 24 month term.  
 2. I understand that this order is non-cancelable, and that any deposits or advance payments made are non-refundable. I understand that here is a one-time \$99 commissioning/provisioning charge for each new Account.  
 3. I have reviewed the service specifications and information on the Internet website at <http://www.mobilsat.com> prior to placing this order.  
 4. I have reviewed, and agree to be bound by, the Mobilsat ISP Subscriber Agreement located on the Mobil Satellite Technologies website at <http://www.mobilsat.com>  
 5. This agreement is made in Chesapeake, VA. Exclusive venue for any action brought by any party shall lie in Chesapeake, VA. Customer agrees that default will occur if customer does not make any payment when due. Upon default customer agrees to pay immediately all amounts due for services, all late fees, interest on any outstanding balance at 1.5 percent per month, and all costs and attorneys fees associated with collecting past due amounts. If service is discontinued for non-payment, there is a \$50 service restoration charge.  
**Payment Information:**  
 I authorize Mobilsat to charge my credit card for the first 3 months Internet service (paid quarterly) for initial quarterly billing in the amount for the service plan listed above and then again in 60 days and every subsequent 90 days thereafter for recurring quarterly billing. I have reviewed the product and service specifications and information regarding this product and/or service at <http://www.mobilsat.com>, and I have reviewed and agree to be bound by the Mobil Satellite Technologies Subscriber Agreement located on the Mobil Satellite Technologies website at ([www.mobilsat.com](http://www.mobilsat.com)). I am authorizing quarterly billing for Bandwidth services on this credit card and am making a term commitment (terms listed above) to the service; and I understand that a cancellation fee will be charged for early termination. The cancellation fee will be equal to the Dollar amount of the monthly service plan your service was initiated on, multiplied by the number of whole or partial months remaining in the initial 12 month term. If this order is being placed by a business, I certify that the business listed as Customer above is an existing legal entity and that I am authorized to sign this contract and make a term commitment on behalf of this entity.

Credit Card Number: \_\_\_\_\_ Card Type: \_\_\_\_\_ Credit Card CV Code: \_\_\_\_\_

Credit Card Expiration Date: \_\_\_\_\_ Billing Address of Credit Card: \_\_\_\_\_

Signature of Card Holder: \_\_\_\_\_ Date: \_\_\_\_\_

Cardholder Sign Here      Print Name

Signature of Subscriber: \_\_\_\_\_ Date: \_\_\_\_\_

Subscriber Sign Here      Print Name

**Mobilsat Sales Engineer:** \_\_\_\_\_