



VoIP Pre-Installation Form

In order to make your VoIP installation as fast and efficient as possible we will need the following information to configure your VoIP gateways ("unit"). One unit will be located at your satellite location and one at your corporate headquarters. If you have any questions about your VoIP hardware please visit our website at www.mobilsat.com.

1. You will need an IP address for each unit. If no Public IP addresses are available we will need you to provide us the Public IP of your NAT router as well as forward TCP port 1720 to the unit's IP address.
2. Your engineer's phone number and e-mail address, this is the main person responsible for your network and/or phone system.

Please fill out the information below and return as an **attachment** to support@mobilsat.com using VoIP Form as the title of the e-mail (**this particular step is very important, since our system will need this in the title to process your e-mail correctly**). **Incomplete forms will be returned to the sender for completion.**

VoIP Configuration and Shipping

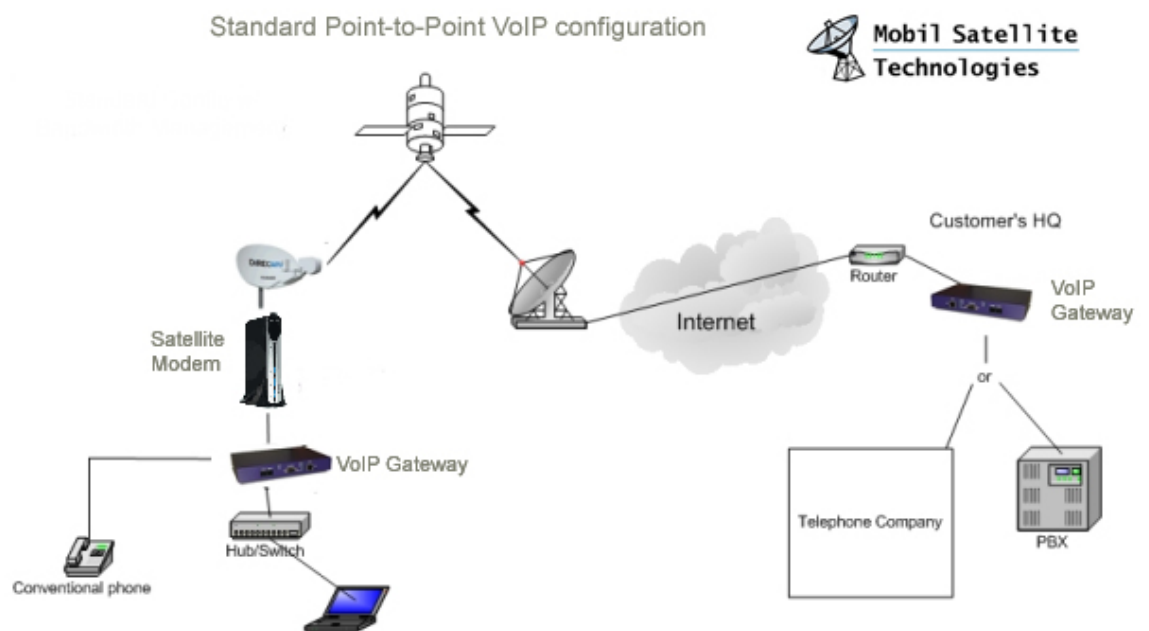
Company Name			
Technical Contact		Email Address	
Phone Number		Sales Rep Name	

Proposed Headquarters Unit IP and Shipping:

Ship Attention				
Shipping Address				
- City, St, Zip				
	IP Address	Network Address	Subnet Mask	Gateway
Example	207.1.156.4	207.1.156.0	255.255.255.0	207.1.156.4
WAN				
	NAT IP:		H323 Ports:	1719-1749
LAN				

Remote (Satellite Site) Unit IP and Shipping:

Ship Attention				
Shipping Address				
- City, St, Zip				
	IP Address	Network Address	Subnet Mask	Gateway
Example	192.168.0.2	192.168.0.0	255.255.255.0	192.168.0.1
WAN				
	NAT IP:		H323 Ports:	1719-1749
LAN				



If you have any questions please e-mail support@mobilsat.com.