



Site Name \_\_\_\_\_  
Customer / Co. Name \_\_\_\_\_  
Service Address \_\_\_\_\_  
City, State - ZIP \_\_\_\_\_

Phone \_\_\_\_\_  
Fax \_\_\_\_\_  
E-mail \_\_\_\_\_  
Cell \_\_\_\_\_

**Full-Time iDirect Shared Public Safety Grade Services**

	Service Plans	Rated Downstream Speed	Rated Upstream Speed	Term	Monthly Recurring Charges
<input type="checkbox"/>	<b>Flex</b>	1024 Kbps / Up to 2048Kbps	128Kbps / Up to 768Kbps	12 mos.	<b>\$249/mo / \$250 day</b>
<input type="checkbox"/>	<b>SOHO</b>	Up to 1000Kbps	Up to 256Kbps	12 mos.	<b>\$404</b>
<input type="checkbox"/>	<b>Business</b>	Up to 1000Kbps	Up to 384Kbps	12 mos.	<b>\$509</b>
<input type="checkbox"/>	<b>Premium</b>	Up to 1500Kbps	Up to 512Kbps	12 mos.	<b>\$614</b>
<input type="checkbox"/>	<b>Premium Plus</b>	Up to 2048Kbps	Up to 768Kbps	12 mos.	<b>\$995</b>
<b>NOTE *All New Service Activations Require a Provisioning/commissioning/network operations installation support charge of \$99.00</b>					

**Applications & CIR**

CIR = \$5/per Kbps

Application

Continuous VoIP  
Videoconferencing  
Streaming

Required

G729 VoIP Calls - 10K  
G723 VoIP Calls - 24K CIR Determined  
by application Determined by  
application

The service is designed to provide access to the public internet, primarily for web browsing and email. Certain applications like VoIP, teleconferencing, and streaming media are designed to use a constant amount of bandwidth, and as a result consume more network resources than normal Internet access. By purchasing a minimum (Committed Information Rate) in addition to the standard bandwidth, you will insure the highest quality when using these applications. Use of these applications without is a violation of the Terms of Service, and will result in additional charges.

CIR Requested \_\_\_\_\_ Kbps

Remote Location Info

Please Select Fixed or Mobile

Mobile

Fixed

Fixed Location City: \_\_\_\_\_

Remote Hardware Info

Satellite Modem Type

INFINITY 3100

Evolution X5

Other \_\_\_\_\_

Modem Serial Number: \_\_\_\_\_

Length of Coaxial Cable (meters): \_\_\_\_\_

Antenna Size (meters): \_\_\_\_\_

Antenna Model: \_\_\_\_\_

Antenna Serial Number: \_\_\_\_\_

BUC Manufacturer: \_\_\_\_\_

LNB Manufacturer: \_\_\_\_\_

BUC Wattage: \_\_\_\_\_

LNB Model Number: \_\_\_\_\_

BUC Model Number: \_\_\_\_\_

LNB Serial Number: \_\_\_\_\_

BUC Serial Number: \_\_\_\_\_

Public IP addresses required?  0 Included  1 Public IP address \$20/mo.  5 Public IP addresses - \$100/mo.

Terms:

- Please accept my non-cancelable order for 2-way satellite Internet services listed above. This service agreement is for a 12 month minimum period that automatically renews for an additional 12 month term at the conclusion of the current term unless cancelled in writing with a 30 day notice. I understand that there is an early termination fee equal to the Dollar amount of the monthly service plan the service was initiated on, multiplied by the number of whole or partial months remaining in the then current 12 month term.
- I understand that this order is non-cancelable, and that any deposits or advance payments made are non-refundable.
- I have reviewed the service specifications and information on the Internet website at <http://www.mobilsat.com> prior to placing this order.
- I have reviewed, and agree to be bound by, the Mobilsat ISP Subscriber Agreement located on the Mobil Satellite Technologies website at <http://www.mobilsat.com>
- This agreement is made in Chesapeake, VA. Exclusive venue for any action brought by any party shall lie in Chesapeake, VA. Customer agrees that default will occur if customer does not make any payment when due. Upon default customer agrees to pay immediately all amounts due for services, all late fees, interest on any outstanding balance at 1.5 percent per month, and all costs and attorneys fees associated with collecting past due amounts. If service is discontinued for non-payment, there is a \$50 service restoration charge.

Payment Information:

I authorize Mobilsat to charge my credit card for the first 3 months Internet service (paid quarterly) for initial quarterly billing in the amount for the service plan listed above and then again in 60 days and every subsequent 90 days thereafter for recurring quarterly billing. I have reviewed the product and service specifications and information regarding this product and/or service at <http://www.mobilsat.com>, and I have reviewed and agree to be bound by the Mobil Satellite Technologies Subscriber Agreement located on the Mobil Satellite Technologies website at ([www.mobilsat.com](http://www.mobilsat.com)). I am authorizing quarterly billing for Bandwidth services on this credit card and am making a term commitment (terms listed above) to the service; and I understand that a cancellation fee will be charged for early termination. The cancellation fee will be equal to the Dollar amount of the monthly service plan your service was initiated on, multiplied by the number of whole or partial months remaining in the initial 12 month term. If this order is being placed by a business, I certify that the business listed as Customer above is an existing legal entity and that I am authorized to sign this contract and make a term commitment on behalf of this entity.

Credit Card Number: \_\_\_\_\_ Card Type: \_\_\_\_\_ Credit Card CV Code: \_\_\_\_\_

Credit Card Expiration Date: \_\_\_\_\_ Billing Address of Credit Card: \_\_\_\_\_

Signature of Card Holder: \_\_\_\_\_ Date: \_\_\_\_\_  
Cardholder Sign Here Print Name

Signature of Subscriber: \_\_\_\_\_ Date: \_\_\_\_\_  
Subscriber Sign Here Print Name

Mobilsat Sales Engineer: \_\_\_\_\_